

Steffisburg, 22nd June 1999/A. Stalder/ml/581

Mr Giuseppe Schiavone

DERBY
England

Leaving certificate

We confirm herewith that Mr Giuseppe Schiavone, born 13th February 1954, hometown Brescia/Italy, worked as a Service Engineer from 1.2.1990 to 31.5.99 for our company. His working areas were Italy (1990 – 1998) and England (1998 – 1999).

His job was:

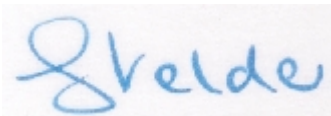
- **Commissioning and acceptance**
Mr Schiavone commissioned *studer*-machines sold to customers in Italy. Because of his knowledge and his ability, he hardly ever required help from our works not even at very complex CNC machines.
- **Training**
Mr Schiavone trained our Italian customers in grinding technologies and CNC-programming.
- **Repair**
Mr Schiavone repaired independently nearly every *studer*-machine in Italy. This is a very demanding work. Out of often unclear statements from our customers like "the machine does not grind precisely anymore", Mr Schiavone had to search for the cause to solve the problem. That required a great knowledge of process, mechanic, electric, electronic and software. In addition, Mr Schiavone was often under time pressure because customers did not want to have the production stopped.

All these jobs require a multiple readiness for travelling and high flexibility, as many interventions have to be planned in a very short time.

He did his work Italy very independently and we got to know him as a keen, reliable and conscientious employee. The customers appreciated his widespread knowledge and ability. With his achievements, he contributed a great deal to the success of Studer in Italy.

He dealt with customers courteously and helpfully and was correct with his workmates and superiors.

STUDER AG



Adrian Stalder
After Sales Manager



Klaus Bühlmann
Service Manager